

1 - Refund Policy:

1.1 - Requests for credits or refunds must be received in writing in order to be considered for review. If your request is accepted, the refund will be transferred back to the nominated account.

1.2 - All cancellations requested up to a week prior to the start of the programme will be refunded in full- minus an administration fee of 10% (or \$25 administration fee).

1.3 - Withdrawing up to 3 days prior to the start of the programme may be eligible to receive up to 50% refund.

1.4 - No refunds will be given if athlete decides to withdraw once the programme already started (reasons: family holidays, voluntary withdraw, suspension) due to costs already incurred by VNZ.

1.5 - There will be no refunds for travel and accommodation. Once you commit to the team you have agreed to pay the dues associated with the programme.